

People's Board Notes
20 September 2018, Room 1.1

Persons present:

Sam Samociuk (Chair), Huma Malik, Abdul Ismail, David Richardson, Stella Hall, , Sue Crowe, Karol Wyszynski, Adam Deacon, Mohammed Mahboob

Ian Maxwell for item 5

In attendance: *Saeed Khan*

Apologies:

Max McLean, Emma Stafford.

Welcome

Sam Samociuk (ES) welcomed the group

Conflict of Interest

No one declared any conflicts of interest.

Action Log:

No actions from previous meeting for this meeting.

Think LD

Ian Maxwell delivered a presentation on Think LD (LD stands for learning difficulties) concept that the Bradford Districts and Craven CCGs have come up with.

The Think LD concept prompts people (across the health, social care and voluntary sectors) to think about how the services they provide impacts on the health of people with LD and what easy and simple steps they could take to improve people's experience.

Think LD prompts people to ask three simple questions:

- Think Access - asks if there is anything stopping people with LD using the service that is provided
- Think Flexible - asks if the service can offer any adjustments that will improve people's experience
- Think Equality - asks if people with LD will have the same outcomes as anyone else

Ian explained that the Think LD campaign is supported by a newsletter and each issue focuses on specific topics relating to the health of people with learning disabilities.

Think LD also has a logo, posters and graphics that can be used to remind people to Think LD and use the 3 Thinks, all of this has been developed on a small budget.

The concept has been very well received and Ian and his team are looking at getting key rings, badges and small post cards to further promote the concept.

Since the introduction of Think LD in June 2018:

- Think LD has recruited champions across the 3 CCGs
- Think LD published a YouTube video which is aimed at primary care colleagues
- Each newsletter is circulated across the CCGs and primary care
- Newsletter circulated via NHS England across the Transforming Care Programmes
- Think LD was presented at the Regional LeDeR workshop, 14 areas across the North region have signed up to adopt Think LD in their areas.
- University of Bristol sharing with the national team

Think LD has become bigger than what it was initially thought it would be.

Ian stated that there are still issues around the message getting out there – some practice staff are still not aware that their practices offer annual health checks for their patients that have learning disabilities. We need to continue to work on this and make sure that people with learning disabilities get their annual health plan once they have had their annual health check.

Questions:

Q 1: Is there a short fall across the 3 CCGs on the uptake of Think LD?

Ans: The uptake is roughly the same across the 3 CCGs on the newsletter.

Q 2: What involvement have you had from people with learning disabilities regarding the campaign?

Ans: Engaged with Bradford People First group who contributed and made some changes to the campaign.

Q 3: How do you/would you engage with people with learning disabilities who are being abused in their homes?

Ans: We are building on partnership working with local organisations that work with the LD community.

Stella raised concerns about why no contact telephone numbers on promotional materials – as many people don't use the internet.

Sue raised concern that a lot of practices are still not flagging notes on System 1 – and patient specific needs (LD) and notes are not added to patient notes.

Huma suggested some contacts for working with young people – Huma will send the contact details directly to Ian.

Q 4: Have you done similar presentation to clinical bodies?

Ans: No - but we are looking into this – it's in the pipeline.

Carers Update:

Victoria gave an update on Carer's Engagement – explained it was joint engagement with the Local Authority plus there was support from our VCS partners – Engaging People. Approximately 450 people engaged across the 3 CCGs.

Victoria explained that the findings will shape the service specification that will go out as part of the procurement process. The new Carer's Support service will be live from 1st April. Victoria reminded people that we already have a Carer's Support service in place and the new service will be a reconfigured Carer's Support service reflecting the needs of our patients.

People's Board recruitment:

Victoria explained that the closing date for the recruitment has passed and only had received 5 applications so far. So was thinking about keeping the recruitment process open a while longer.

Victoria suggested that we may need to do some promotional work in the AWC area. And reminded people that this was not an employment process so no HR process is required as this is a volunteering opportunity.

Autism Spectrum Conditions:

Sam informed the People's Board of the Autism Spectrum Conditions report that has now come out.

Sue informed that group that the councillors were outraged when they discovered that the diagnosis services list has been closed since April 2016. CCGs and Local Authority have been asked to produce a report on what they plan to do to address this.

A.O.B

Victoria talked about the disturbance at the evening Patient Network meeting (6th September 2018). Victoria apologised to all volunteers that were in attendance at the meeting.

Victoria informed the People's Board that the staff members involved were extremely upset by the experience. She went to inform the People's Board that we are all protected by the NHS and the individual involved in the disturbance has now been barred from any future CCG events and as an organisation, we will intervene much earlier if such an incident occurs in the future.

Sam stated that that we need to make it clear that we are barring the behaviour not the person/patient.