



# Extended Access

Vicki Wallace  
Deputy Director of  
Accountable Care Bradford

Adrian Roebuck  
Operations Director  
Bradford Care Alliance



# Role of CCGs in extended access

- Extended access is part of the national ask over the next 2 years
- We have to buy this for 100% of the Bradford population
- We wanted the solution to be appropriate for Bradford



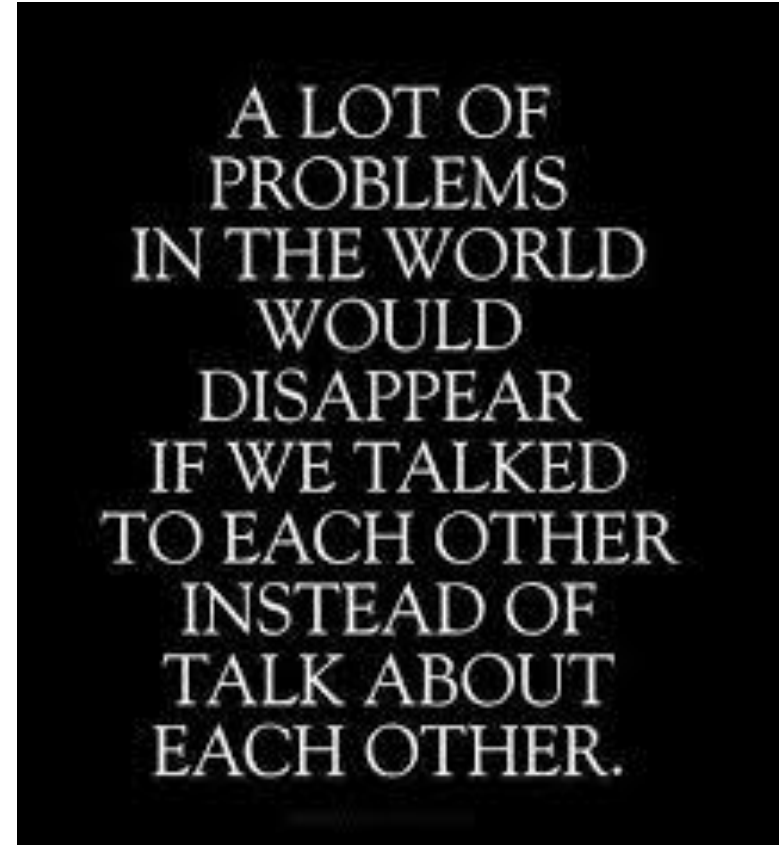
# Patient involvement

- Wave 1 – had to get off the ground as quickly as possible so used existing information
- Wave 1b onwards – will be collecting new information to inform:
  - weekend opening hours
  - future service provision
  - future hub locations
- Friends and family test, PPGs & PPG network, The People's Board, grassroots, complaints and compliments – communications and engagement team



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# Why engagement....



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# The journey so far

- Extended access is now live in “Wave 1” - c115,000 patients now have access to this service.
- Monday to Friday coverage initially
- Offering a range of services for our patients based on feedback re their wants and needs



# Next steps

- Weekend offer to be consulted on and live by December 2017
- Continue to capture feedback and opportunities to help us shape the service within the framework
- Develop the next waves to implement and offer this service to all patients across Bradford in an equitable way as possible



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# Q&A ... comments ... thoughts ... feedback



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**Now we would like  
your help please.....**



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**Considering how the service is  
being rolled out, how do we  
best engage with and involve  
patients and the public?**



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