

People's Board Notes
17 May 2018, Learning Area 3

Persons present:

Sam Samociuk (Chair), Victoria Simmons, Huma Malik, Abdul Ismail, Arron Dulay, David Richardson, Stella Hall, , Rashmi Sudhir (new member), Sue Crowe, Karol Wysznski, Adam Deacon, Mohammed Mahboob

Sasha Bhat and Corrine – 13.00 to 14.30 re. Agenda item 4

Karen Coleman and team from WY& H Health & Care Partnership Karen, Gill and Susan Woodward for item 5

In attendance: *Jean Taylor*

Apologies:

Max McLean, Emma Stafford.

1. Welcome and actions of the previous meeting

- Sam Samociuk (ES) welcomed the group
- The group reviewed the actions of the last meeting

Item	Action	Result
2. Healthwatch meeting	Due to Humera's resignation, Abdul and Mahboob to follow up on Humera's email to Sarah Hutchinson (Healthwatch). Emma to be copied in and to attend the meeting if possible.	ES & AI have met with Sarah from Healthwatch. Healthwatch is willing to work with the People's Board going forward. Further meetings to be arranged
3. Stroke awareness	<ul style="list-style-type: none"> • Sue to feedback at next meeting following meeting with Mark Thornton • Sue to forward the pack from the meeting to Emma 	Sue met with Mark and Mark wants to address eLearning. Mark does have a stroke document which circulate to the People's Board members
4. Website	<ul style="list-style-type: none"> • Adam and Karol's blogs to be submitted by 29 April. • Stella to produce a profile piece and send to Emma • Huma to do this week's blog (w/e 20.04.18) • All members to send submissions to Emma for her to upload as she has permissions • CCG and PB website need each other's respective links along with a 	Completed Stella has produced two bios and will submit them to VS Sue invited members of the People's Board to do voiceovers for integrated care work with CCGs. Anyone

	biog of what each does. Emma to do PB blog for CCG website.	interested is to contact Sue directly. Twitter blogs Add to Recruitment task and finish group: Look at producing a booklet introducing the PB for those that don't have access to social media. Victoria emailed BTM with suggested links to CCGs. And vice versa
6. Whatsapp group	All members to commit to Whatsapp and the group agreed to add Victoria to strengthen the connection between PB and CCG .	Completed
7. Recommitment document	Amended recommitment document to be recirculated along with revised Terms of Reference. Create a mini pack of docs to give to new members, once appointed.	Ongoing

2. Conflicts of Interest –

Huma Malik registered a declaration of interest for working for Barnardos
Karol to register a conflict interest

3. Community Mental Health

Sasha and Corrine presented on the current system on the current arrangement of 5 Community Health teams across Bradford and the need to transform it back to what it used to be to better fit within the community – which will link with the 5 day offer.

Thoughts on the papers from the People's Board, as follows:

- Ensure it covers all ages and demographics.
- Increase the section on the extra activity and wider groups for staff engagement
- Sharing of systems and sharing information – System one will help
- Focus on outcome measures
- Consider additional barriers – multiple care issues
- Links to self care prevention programme
- Build the culture ethos and how the teams work

- Be person centric, bearing in mind cultures, relationships, trauma, substance dependence
- Strengthen the carers support
- Look at the Polish workers network and how they refer between themselves when looking at community centres, VCS' – developing an organic model
- The paper needs to be coherent and need to ensure everyone understands it.
- Lambeth Living Well Model may compliment the papers very well – crucial to bolt together with Primary Care hub.
- Primary Care Homes – Dr Haddad to clarify if its people moving around the home or the doctors and nurses moving around the people
- Consultation with the public regarding redelivery is key
- Rename “co-production”
- Need to break down the barriers between the two separate teams to cover adult and young people - CAM has separate support but need to address the transition between the two
- Tag onto existing group meetings/community centres/council services
- Need to build links between VCS' and interact with activity/therapeutic sessions
- Need to understand CMHTs experiences and feedback from their work helping with recovery.
- Understand the frustrations for patients (young and adult): appointments, repetition, perform assessments (like the Sunshine Model – which looks at all aspects of individual life (financial, marital, etc) and what actions can be put in place to help achieve those needs); have a common pathway and implement a holistic approach
- Need to build long term relationships with service users and identify underlying needs to work out a person's care plan
- Improve on waiting times (currently a 2 week target for first meeting then up to 12 weeks thereafter). Need to factor in delays due to language barriers
- Consider an attitude shift – patients suffer anxiety to reach an outcome instead of focussing on the process.

Sasha requested any further comments to be sent directly to her
sasha.bhat@bradford.nhs.uk

Note - CMHT info has been distributed but workforce and therapeutic activities etc. need to be reassessed

Thursday, 24 May – Sasha arranging a visit to the Lambeth model – anyone interested in accompanying Sasha to email Sasha.

4. West Yorkshire and Harrogate Health and Care Partnerships

Karen Coleman, Gill Sugden and Susan Woodward presented on the next steps for WY&H HCP and sought the advice of the People's Board to help them improve engagement with other partners, social care, local authorities, councils, community sectors. Currently, there are 14 chairs of groups but the People's Board were asked for help to promote panel members.

Currently working in 6 local area plans and bringing together all the partnerships and engagement in Bradford and Leeds. Working across 50 neighbourhoods to improve health and care being locally met. Have 9 key priorities: cancer, urgent care, mental health, stroke, standardisation of policies, primary care, acute care, maternity.

WH&H HCP want to share capacity, learning and resources in order and use community assets. In order to draw down monies down from Government, they need to ensure they're meeting all the needs. But there are key gaps: lay member assurance group, local authorities, young persons etc and therefore only representing part of the WY&H work.

Report from recent event will be circulated when available.

Thoughts from the People's Board members on how WY&H HCP can engage better:

- Consider going online, gather raw data - to avoid barriers of consultation times
- Need to promote current findings in order for members to cascade
- Establish a next step for young person's representation - need a commitment perhaps via email, whatsapp etc.
- Share learnings from questionnaire establishing what groups and services are in the area
- Enable sharing resources, information and skills
- Cultivate a future community asset
- PB requested WY&H HCP to be more specific
- Perhaps develop some sort of a blog to engage wider conversations and change the subject each week,
- Bring together different public panels – networking networks
- Engage with GPs, schools, community hubs.
- Any suggestions for a voice for programme boards for VCS, carers, patient and public representation – anyone interested or know of anyone that would be interested in the 9 programme areas of work

Next steps conversation needs People's Board representation. Date TBA and provided to Emma and Sam.

5. Recruitment task and finish group update

Terms of Reference, recommitment document/recruitment pack to be circulated within the next few days.

6. AOB

Adam to send links for sponsorship for the doing a triathlon for raising awareness for Blood Cancer and 100 mile cycle for Support for Young People. Adam to add blog to illustrate leading by example in one of our key areas.

An email received in the People's Board account from NCS National Citizen Service – requesting pitch advisors from the People's Board – Victoria to circulate potential dates and circulate email

People's Board have been requested to nominate a Learning Disability Champion. Victoria to circulate the email containing the information and anyone interest to apply.

The next meeting is 21 June in Room 1.1