

TABLE TOP COMMENTS

Topic 3: *What can you do differently – rebranding/restructuring the PPG's and practice wide engagement. Q1. How is your PPG accepted by the patients and practice? a). Do you think the patients in your practice understand what a PPG is and do you think giving the PPG's a different name would help? Q2. Do you know of any other volunteers within your practice? a). Practice Health Champions b). Other practice volunteers ie walk leaders etc Q3. Do you work with, support other practice volunteers? a). If yes, how? b). If no, why? Q4. How can we encourage and support PPG's and other practice volunteers to support and work with each other?*

- Advertise PPG's more
- Educating more people about PPG's – the benefits
- There should be somewhere to go to find out about PPG's
- Promoting – posters, events, meetings
- Getting more people involved – PM+ GP's – updating practice newsletters and website regularly
- Being visible
- Better promoting posters with photos of people involved
- PPGs taken seriously by the Practice hierarchy
- Not all managers are on board with PPG's
- Surgeries should vary times of meetings e.g. Early PM (older retired attend) later PM e.g. 6pm (younger attendees)
- Invite a more diverse membership – perhaps receptionist has a role
- Health Champion links with PPG – mixed experiences amongst PPG's
- Amalgamate PHC and PPG's
- Rebranding – PPG's – PPG acronym not fit for purpose – perhaps Patient Panel
- What authority does a PPG have?
- Could PPG make their own 'statutory' report on their practice
- Are there training sessions for PPG's?
- Need to provide meeting space for the PPGs
- Hard to get new 'younger' members
- Webinar meetings
- PPGs should be representative of patient demographic
- Practice Health Champions is often same people as PPG
- Difficult title, easiest just to say I'm a volunteer
- More likely to get involved with practical volunteering opportunities
- Proactively approach other groups and include each other's agendas
- Not every practice has a champion
- Training for champions should be accessible to all
- Facilitate joint working – team building event – training

